

Welcome to *Orientation*

Spring 2022



IOWA STATE
UNIVERSITY

Your orientation *materials*

IOWA STATE UNIVERSITY U-Bill
ACCOUNTS RECEIVABLE OFFICE

ACCEPTED PAYMENT TYPES

Credit/debit cards are NOT accepted for U-Bill payments

- ➔ **ONLINE**
Pay with a checking or savings account in AccessPlus
- ➔ **DROP BOX**
Personal check or certified funds
Located on the ground floor of Beardshear Hall
- ➔ **MAIL**
Send personal check or certified funds to:
ISU Treasurer's Office
1220 Beardshear Hall
515 Morrill Rd
Ames, IA 50011

STUDENT TO-DO LIST

Complete in AccessPlus:

- ❑ **ACCOUNT INFO RELEASE**
Until this is completed, the only person that can discuss details of your U-Bill is you
- ❑ **THIRD PARTY ACCESS**
Until this is completed, the only person that can view the U-Bill and tax info in AccessPlus is you
- ❑ **DIRECT DEPOSIT**
In the event of a credit balance, direct deposit is recommended for **timely refunds**

ACCOUNTS RECEIVABLE OFFICE
0880 BEARDSHEAR HALL
(515) 294-7388
ubill@iastate.edu
www.ubill.iastate.edu

f **IAStateUbill**

Cardinal Directions

2021-2022

IOWA STATE UNIVERSITY

IOWA STATE UNIVERSITY BOOK STORE
www.isubookstore.com
Ames, Iowa • 515-281-2400

15% off

any one regular priced bag or backpack

Valid in-store only.
Excludes UnderArmour, Diapera, Franes, CompuSmart products and gift items.
Transfer Orientation 2

Welcome to Iowa State University
from your **University Book Store**
located in the Memorial Union

IOWA STATE UNIVERSITY BOOK STORE
www.isubookstore.com
Ames, Iowa • 515-281-2400

Call us at 1-800-478-0048
For a current list of hours, visit
www.isubookstore.com

IOWA STATE UNIVERSITY BOOK STORE
www.isubookstore.com
Ames, Iowa • 515-281-2400

20% off

any one regular priced ISU clothing or ISU gift item

Valid in-store only.
Excludes UnderArmour, Diapera, Franes, CompuSmart products and gift items.
Transfer Orientation 1

Mark your *calendars*

Martin Luther King Jr. Day	January 17, 2022
Spring Classes Begin	January 18, 2022
Midterm Grades Post	March 11, 2022
Spring Break	March 14 – 18, 2022
Final Exams	May 9 – 12, 2022

Preparing for *class*

- Submit updated transcripts to the Office of Admissions
- Establish your class schedule
- Purchase your textbooks
- Check your class schedule for room locations in AccessPlus



Textbooks

- Iowa State University Book Store
 - Location: 1st floor of the Memorial Union
 - The official book store of Iowa State University
- Keep your receipts for easy returns
- Books and supplies can be charged to your U-Bill
- All purchases are sales tax-exempt



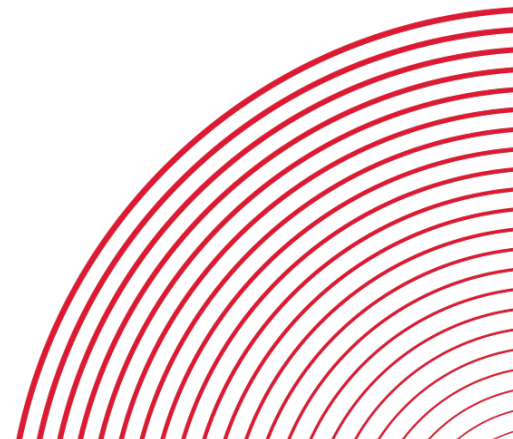
Iowa State University *Book Store*

- **Textbook options include:**

- New, Used, Rental, E-Books

- **How to get your books:**

- Book list available in the Class Schedule area in AccessPlus
- Shop in-store, open 7 days a week during school year
- Order online at isubookstore.com
- Price comparison shopping available in the book list



Keeping in *touch*

- Update your address!
 - In-session
 - Permanent
 - Interim
- ISUCard (student ID)
- Net-ID (Microsoft Outlook)
- Emergency contact information



AccessPlus *and your ISUCard*

- Up-to-date personal and campus information
- Accessible online from any computer
- Your source for confidential information
- Use your University ID number and password to log into AccessPlus

That's your University ID number!



AccessPlus *features*

- Financial aid
- Class schedule
- Grades
- Transcript
- Campus housing
- Dining services
- ISU Alert
- Account/U-Bill
- Tax information
- Third Party Access
- Emergency contact
- Address change
- Job board
- Parking

...and much more!



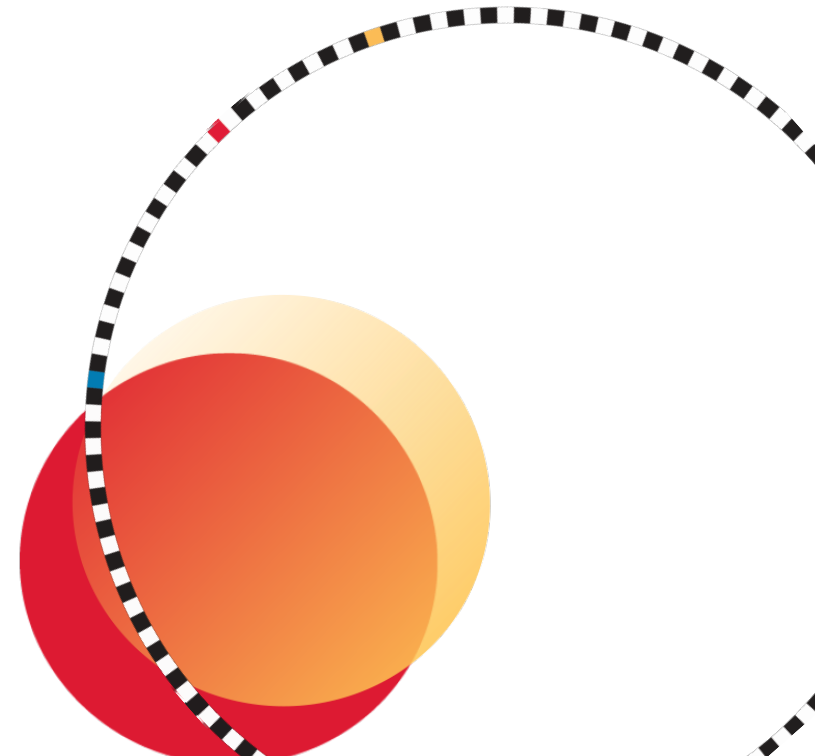
Third Party Access

- Information sharing tool between the student and their support network
- Student-created password
- Up to five accounts can be created
- Student controls what information is shown



Accounts *Receivable*

- AccessPlus electronic billing
 - U-Bill is due the 20th of each month
- Account information release
 - Not the same as Third Party Access
- Authorization of financial aid
 - Accept/Decline/Reduce student loans
- Mandatory direct deposit
- Payment plans available



Questions about paying your *U-Bill*

Accounts Receivable Office

0880 Beardshear Hall

ubill.iastate.edu

515 294-7388

ubill@iastate.edu

Walk-in Hours:

Mon. – Fri. 8 am – 4 pm

Student Financial Aid Office

0210 Beardshear Hall

financialaid.iastate.edu

515 294-2223

financialaid@iastate.edu

Walk-in Hours:

Mon. – Fri. 8 am – 4 pm



Thielen Student Health Center



Accredited by



AAAHC

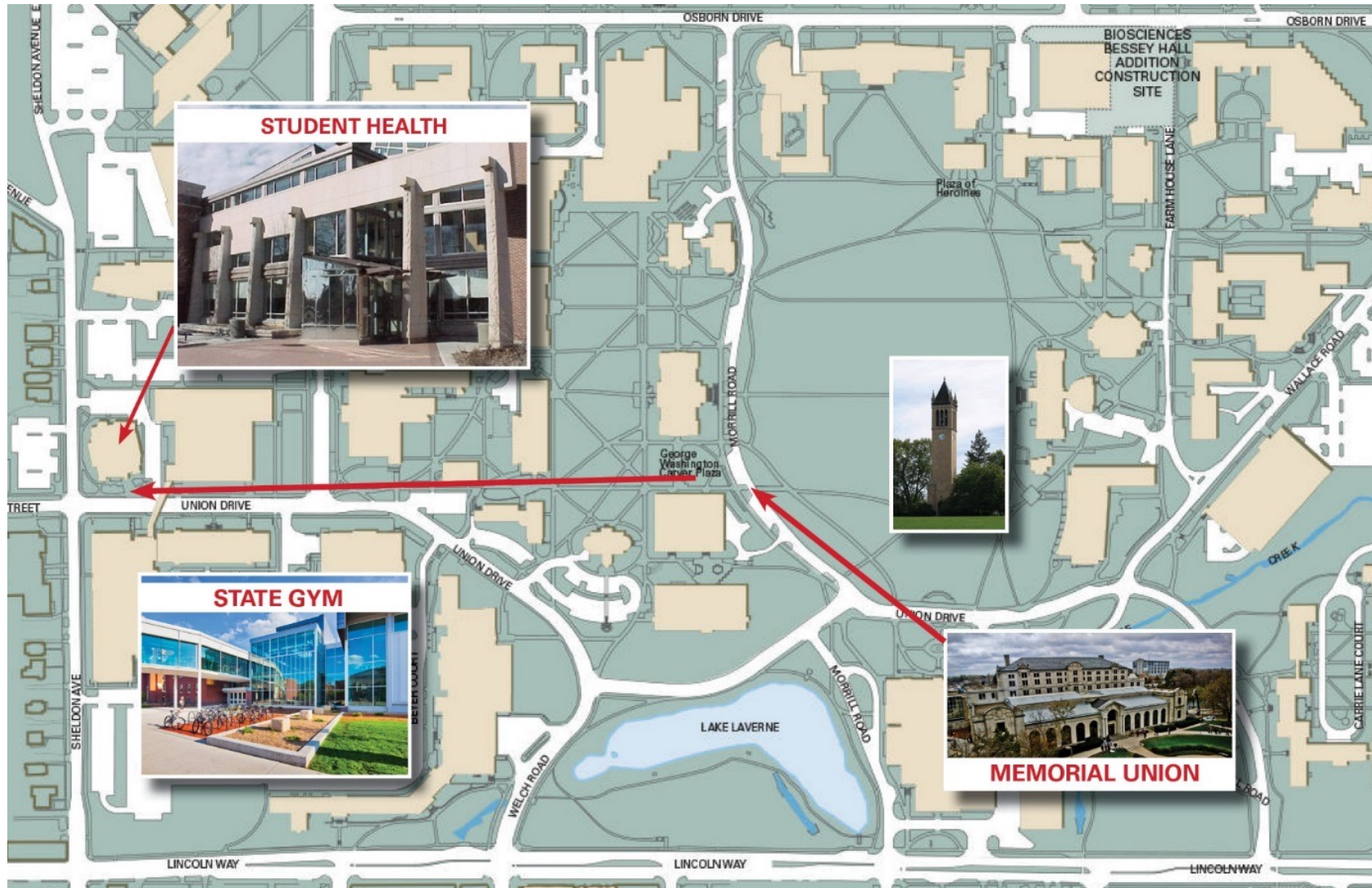
ACCREDITATION ASSOCIATION
for AMBULATORY HEALTH CARE, INC

Thielen Student Health Center

- Immunizations
 - **Required:** Proof of two measles vaccines
 - **Highly recommended:** Meningitis
 - Additional immunizations are available on site
- Submit immunization records through AccessPlus
- Submit health information to Thielen Student Health Center before your first visit
- Visit cyclonehealth.iastate.edu for detailed information



Location: 2647 Union Drive



Visit Student Health:

- West side of campus
- Corner of Union Dr. and Sheldon Ave.
- Across from State Gym

Wellness *on campus*

Student Counseling Service

- 3rd floor – Student Services Building
- Free walk-in triage, crisis management, assessment, and treatment recommendations
- Individual or group sessions
- Career exploration

Recreation Services

- Lied Recreation Center
- State Gym/Beyer Hall
- Forker Building
- Intramural sports
- Outdoor Recreation



Housing *options*



Housing *options*

- **How to sign up for housing**

- Explore options at housing.iastate.edu
- Sign up for housing preferences on AccessPlus
- Your housing assignment, roommate, and move in information will be available starting mid-December.

- **On-campus**

- Apartments: Frederiksen Court and Schilletter/University Village Apartments
- Residence hall communities: Union Drive, Richardson Court, and South Campus



Housing *options*

- Sorority and fraternity community at Iowa State
 - Over 60 sororities and fraternities on campus
 - Multicultural, faith-based, and academic options
 - Strong education and philanthropic values
 - Primary and informal recruitment for women
 - Informal recruitment for men



Housing *options*

- Off-campus resources include:
 - amesrent.com
 - Iowa State Daily
 - Ames Tribune
 - cityofames.org/rentsmartames



Choosing a meal *plan*

- **Meals** can be used at any residential all-you-care to eat dining center
- **Flex Meals** are a meal to go or guest meal and can be used at various cafés
- **Dining Dollars** can be used at all 25 dining venues on campus and can be purchased separately or with a meal plan



ISU Dining: *Meal plan options*

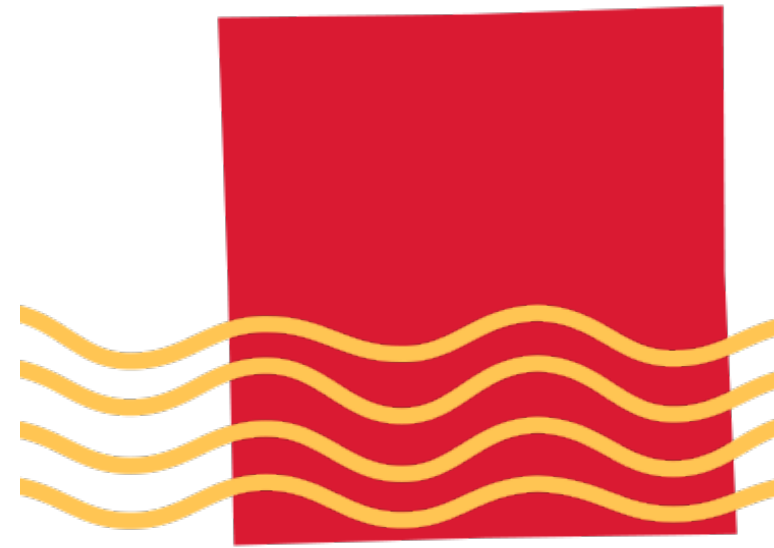
Plan	Meals/Access Per Semester	Flex Meals Per Semester	Dining Dollars Per Semester	Cost Per Semester
Cyclone	Unlimited	20	\$300	\$2464
Cardinal*	Unlimited	14	\$100	\$2249
Gold	200 meals	15	\$200	\$2113
CyFlex	220 meals	10/week	\$75	\$2464

Meal plans: *Non-required areas*

Meal plans	Flex meals	Flex meal value	Dining Dollars	Semester rate
Silver	150/semester	\$11	\$300	\$1932
Bronze	125/semester	\$11	\$275	\$1641

CyCash

- Begins as zero balance
- Add money through AccessPlus with a \$50 spending limit
- Used for University Book Store, campus laundry services, copy centers, and on campus food items



Academic *success*

- Supplemental Instruction
- Tutoring
- Academic coaching
- Psychology 131
- Writing and Media Center
- Student Accessibility Services



Information Technology *services*

- Computer registration and free anti-virus software
- Computer lab availability
- Solution Center
 - 192 Parks Library
 - 515 294-4000
 - solution@iastate.edu
- Computer service and repair
- Tech Cyte



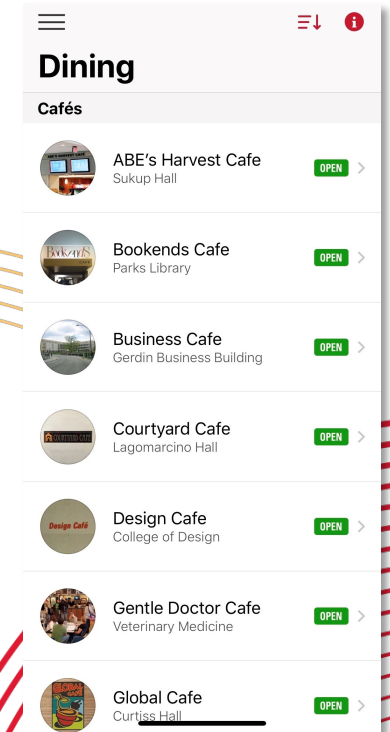
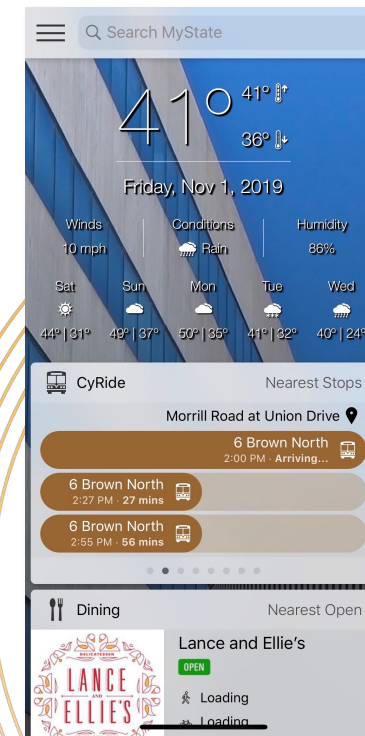
Campus safety

- Iowa State University Police employs more than 40 state-certified officers
- ISUPD non-emergency number: 515 294-4428
- Residence halls access and video cameras
- Outdoor voice notification
- Register for ISU Alert
- Download the ISU Guardian app



SafeRide and MyState

- SafeRide and HelpVan line: 515 294-4444
 - SafeRide App allows students to request a ride on campus
- MyState app has a variety of functions
 - Navigate CyRide Bus system
 - View class schedule
 - Campus map
 - Dining



Transportation

- Pedestrian campus
- CyRide bus system
- Bike friendly campus
 - Must register bike online with the Department of Public Safety; this is a free service
 - Bike racks on campus



Parking *information*

- Register vehicle with Parking Division via AccessPlus
- Purchase at parking.iastate.edu
- Stadium permits: \$119 full year
- Campus and residence hall lots: \$160 full year
Motorcycle: \$62 full year
- Free commuter lot at the Iowa State Center
- **Prices prorated for Spring entry students**



Student *involvement*

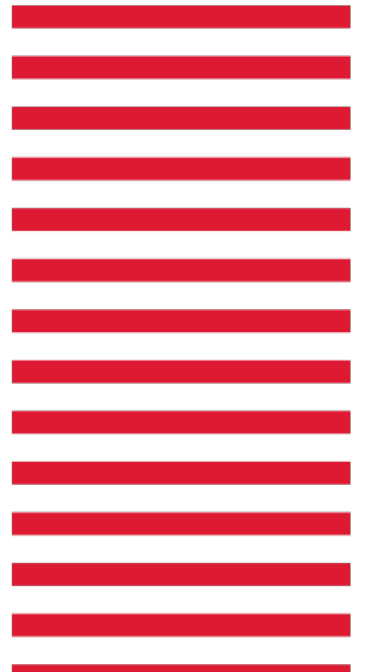
Attend ClubFest on January 26 in Memorial Union

- Student organizations
- Athletic events
- Recreation Services
- Intramurals
- Concerts
- Cultural events
- Faith-based groups



Parent and family *programs*

- An excellent resource affiliated with the Dean of Students Office
- Parents' Advisory Line: 800 772-8546
- Family Calendar
- "Relatively Speaking" Newsletter



Destination Iowa State

- Friday, January 14, 2022
- Meet fellow new Cyclones
- Enjoy free food, Cyclone merch, prizes, guest speakers, and valuable information
- Register online today!



Your Cyclone Challenge

- Explore your learning edge
- Engage outside the classroom
- Discover your community
- Know you belong here



IOWA STATE
UNIVERSITY