## QUESTIONS AND ANSWERS

### WHEN DOES EVERYTHING START?

Being prepared is the first step in successfully making the transition to Iowa State. Continue reading to learn what’s ahead, what the first days and weeks at Iowa State will be like, and what you need to do to prepare yourself for a successful college experience.

**When does everything start?**

The Department of Residence will notify you on AccessPlus about your assigned move-in day, which will be Tuesday, August 15 or Wednesday, August 16 before classes begin. Destination Iowa State begins Thursday evening, August 17, and runs through Saturday, August 19, 2017. Classes will begin on Monday, August 21, 2017.

### WHERE AM I GOING TO LIVE?

<table>
<thead>
<tr>
<th>Department of Residence options</th>
<th><strong>When does everything start?</strong></th>
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<tr>
<td>When you choose to live on campus, it’s more than a room. It’s your start meeting new friends, academic success, life-changing experiences and truly becoming part of the Iowa State community. The Department of Residence is dedicated to providing a living and learning environment to more than 12,000 Cyclones.</td>
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<td>To live on campus, use AccessPlus to contract for housing and submit your assignment preferences as soon as possible. Beginning in June, the Department of Residence will provide you with your housing assignment, the name of your roommate(s), your mailing address and your move-in date. Once you have your assignment, you can select your meal plan on AccessPlus.</td>
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There are traditional residence halls, suites, and apartments on campus. Where you can live will depend on your age. The majority of new freshmen are assigned to a residence hall or suite.

The Department of Residence administrative office is located in 2419 Friley Hall. You can stop by the office, call 515-294-2900, email housing@iastate.edu or visit housing.iastate.edu for more information.

**What happens on residence hall move-in day?**

You will be assigned a move-in day. When you get to campus, signage will direct you to your residence hall. Staff will help you park as close to your building as possible. A group of student volunteers, the Move In Crew, will also be available to help you carry belongings to your room. Once your car is unloaded, staff will direct you to longer term parking so others can get close to unload their cars while you and your family can spend the day unpacking and organizing your room.

You may want to bring a cart to help move your belongings. It’s also important to be patient. There may be a short wait in the parking lot as well as a brief wait for elevators in some buildings. Please follow the process the Department of Residence has in place to help make move-in day a smooth experience for everyone. Watch for your move-in packet that will be mailed to your home in July.

**Greek community options**

The Greek community consists of more than 16 percent of the Iowa State undergraduate population. More than 60 fraternities and sororities make up the Greek community and are among four governing bodies including the Collegiate Panhellenic Council (17), Interfraternity Council, (31), Multicultural Greek Council (9), and National Pan-Hellenic Council (7). Our award-winning Greek community and individual fraternities and sororities are recognized nationally for the quality experience they provide to our student members.

The values of the Greek community include:

- Academics
- Civic Engagement
- Friendship
- Leadership
- Social Justice

Greek students have opportunities to enhance their academics through programs and scholarships provided by their local or international/national organization. Students who are part of the Greek community graduate at a higher rate (81% six-year rate) than the all-university rate (74% six-year rate) and the all-Greek GPA (3.15 Spring 2016) is consistently higher than the all-university GPA (3.04 Spring 2016). Not only do Greek students enrich their classroom and extracurricular experiences at Iowa State, but they become part of an experience that will influence their lives for years to come.

Members of the Greek community are active in the Iowa State, Ames and greater Iowa communities providing services and donations to companies including the United Way of Story County, Special Olympics of Iowa and Ames community schools. The Greek Community donates over 60,000 hours of community service and over $480,000 through philanthropic endeavors each year.

Greek students are leaders within their own fraternity or sorority, in the Greek community, and on campus. Being Greek provides avenues of opportunities like no other. Chapters range in size from five to 196 members which provide students an opportunity to connect with others in a smaller setting. These friends are not just for four years, but for many years through the alumni experience.

Of the 64 fraternities and sororities on campus, 44 have chapter houses which provide housing for approximately 2,000 members.
undergraduate students. Twenty-one chapters do not have houses, but still provide the same scholastic, service, and social opportunities for their members. Greek community houses are an excellent living option. These houses are similar to that of a private residence and include a living room, kitchen, den, laundry, and study area. The average cost of living in a fraternity or sorority house is very comparable to the residence halls with an average cost of $3,525 per semester. This cost includes room, board and membership dues.

Students who join a fraternity with a house their freshman year may have the option to move directly into a fraternity house at the beginning of the academic year and typically continue to live there throughout their time at Iowa State. First-year students who join a sorority with a house generally live in the residence halls their first year of membership and move into the sorority house during their sophomore or junior year.

Students who are interested in joining a one of the 17 Collegiate Panhellenic Council sororities are encouraged to participate in the primary recruitment process. Students interested in one of the Interfraternity Council fraternities participate in an informal recruitment process and are encouraged to check out fraternities over the summer before the start classes at Iowa State. The Multicultural Greek Council and National Pan-Hellenic Council participate in intake (recruitment and initiation) year-round and most require an established Iowa State GPA to join. Any student is welcome to join the Greek community at any time at Iowa State. Students who are interested in joining should contact the Office of Greek Affairs or visit the website for more information.

Professional staff and graduate students in the Office of Greek Affairs work with student leaders, members, and chapter advisers and provide advising, programs, services and leadership opportunities including a for-credit Greek Leadership Class, Greek Alternative Spring Break and numerous student leadership clubs.

For more information, visit greek.iastate.edu or call 515 294-1023. On social media, follow Greek Community-Iowa State University on Facebook, @ISUGreek on Twitter, isugreekcommunity.tumblr.com on Tumblr Iowa State Greek Community on Pinterest and isugreek on Instagram.

**Off-campus options**

Students are encouraged, but not required, to live on campus. Information about off-campus living options can be found in the Iowa State Daily, Ames Tribune Classifieds, amesrent.com, or cityofames.org/living/rent-smart-ames.

WHEN DO I PAY MY UNIVERSITY BILL?

**When do I get a university bill (UBill) and when is it due?**

Billing is done on a semester basis. Your UBill will be available on AccessPlus on August 1 for the fall semester and will be due by August 20. Your UBill for the spring semester will be available January 1 and due by January 20. An email will be sent to your ISU email address on the first of each month if billing activity has occurred notifying you that your UBill is available.

Electronic notification (email) will be the official manner in which the university communicates this information. You must have a Net-ID (ISU email address) to receive your electronic notification.

It is possible for you to create a third party access account for parents/guardians/third parties to view select confidential information, including but not limited to your UBill. It is also possible to have a copy of your bill mailed to a third party; authorize the release of this and supply an address in AccessPlus. An $8 fee will be charged to your account for the processing and mailing of one additional billing statement per semester.

**What are my payment options?**

Account balance: Submit payment for the balance in full by the first payment due date of each semester.

Deferred Billing Plan: This plan offers the option of making minimum payments for the first three months of each semester. Submit at least the minimum payment (as indicated on your UBill) by the first due date of each semester to enroll in this plan. There is a deferred billing fee of $20 per semester associated with this option. You will be automatically enrolled in this plan if you do not pay the account balance in full*.

* If you do not make at least the minimum payment by the first due date of each semester, the balance will be accelerated and a finance charge assessed.

Monthly Payment Plan: This plan offers the option of paying for both fall and spring semesters over the period of 12, 11, 10, or 9 months. Enrollment for this plan is offered through AccessPlus April 1 through July 15 for the upcoming school year. A monthly debit from a checking or

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**CHECK IT!**

Please check off each item during your orientation visit:

- Obtain your ISUCard.
- Sign up for your Net-ID (Iowa State email account), if not done prior to orientation.
- Meet with your academic adviser to discuss the requirements for your degree program.
- Select appropriate courses for the semester.
- Register for classes.
- Find answers to your questions about the university billing system, fee payment, and student financial aid.
- Learn about residence halls, fraternities, and sororities.
- Discover campus resources, such as tutoring and counseling, by attending orientation sessions.
- Register for Destination Iowa State.
- Get your questions answered.
In addition to program fees, students
study abroad
possible fees may include consumable
materials, other lab fees, or field trip fees.
Special course fees
possible fees may include consumable
materials, other lab fees, or field trip fees.
Study abroad
in addition to program fees, students
are assessed an additional tuition differential. Students in all majors in the Colleges of Business
and Engineering (juniors and seniors only), and architecture (students in professional program only—years 2–5)
are assessed an additional tuition differential. Students in all majors in the Colleges of Business
and Engineering (juniors and seniors only) are also assessed an additional tuition differential. More information is available
at registrar.iastate.edu/fees.

late registration fee of $20.
beginning the first day of classes,
that semester without a late registration
is the last day to initiate registration for
the Friday prior to the start of classes
late registration fee. beginning the first day of classes,
the entire amount of your bill will be due at once. If
your account becomes delinquent, your
registration for the next semester may be
delayed.
fee payment
tuition, fees, on-campus housing,
meal plan, and various other university
charges are billed to students through
the Accounts Receivable Office via the
UBill. On AccessPlus, the Account/UBill
page has a UB bill option that shows real
time activity. You may also view the most
recent 18 months of prior statements
on the Prior Statements option of the
Account/UBill page. An email is sent
to the student's ISU email address
on the first of each month reminding
them that they need to review their
UBill on AccessPlus. It is the student's
responsibility to ensure that the university
has the correct email address and to
regularly check their Iowa State email
account.
Students who are unable to use
AccessPlus to view their bill or who do
not receive a billing statement before the
term begins should contact the Accounts
Receivable Office to learn the amount of
their account balance due. Failure to view
their account in AccessPlus or receive a
billing statement will not exempt students
from late penalties or from having a hold
placed on their registration.
what are the accepted payment
methods?
pay bill online: elect to pay the UB bill
with a safe and secure direct debit
from a checking or savings account
in AccessPlus.
Drop box: take your personal check or
certified funds payment* to the drop box
located behind the student answer center
on the ground floor of Beardshear hall.
Mail: mail your personal check or
certified funds payment* (referencing student
name and university ID number) to:
Iowa State University
Treasurer's Office
1220 Beardshear Hall
515 Morrill Rd
Ames, IA 50011-2044
* Credit/debit card payments are NOT
accepted for UB bill payments.
what if I have financial aid coming?
You will receive your financial aid in
installments, generally half at the start of
fall semester and the remaining half at
the start of spring semester. Available
financial aid funds will begin releasing the
student U-Bills the week before classes
begin every semester. You can view
your bill electronically via AccessPlus.
In addition to your U-Bill charges, the
financial aid that is available to help pay
your bill will also be listed. College Work-
Study funds will not be listed on the
U-Bill as they are paid directly to students
as they earn the funds by working in a
qualifying position on or off campus.
There may be additional steps you need
WHAT ARE MY ESTIMATED EXPENSES PER SEMESTER?
Differential tuition
In addition to the basic tuition charges
provided in the adjoining table, students
who are enrolled in certain majors are
also assessed an additional tuition
differential. More information is available
at registrar.iastate.edu/fees.
Late registration fee
The Friday prior to the start of classes
is the last day to initiate registration for
that semester without a late registration
fee. Beginning the first day of classes,
undergraduate students are assessed
a late registration fee of $20.
Special course fees
possible fees may include consumable
materials, other lab fees, or field trip fees.
Study abroad
in addition to program fees, students
participating in study abroad experiences
awarded ISU credit also pay all mandatory
fees including the computer fee, activity
services and building fee, health fee, and
health facility fees.
these figures illustrate amounts that
students pay directly to the university.
However, students also need to plan for
the cost of books, personal expenses
(clothing, transportation, laundry, health
care), and extra fees for class materials.
Handling credit cards, loans, and lines of credit

Many students come to campus unprepared to manage the large amounts of financial aid they receive and the easy access to credit. Some may feel the need for general personal finance counseling and guidance. The Student Loan Education Office offers free financial counseling to students to address those concerns. Students can visit one-on-one in a confidential environment regarding student loan borrowing, budgeting, money management, identity protection, credit, or debt concerns.

Students can contact the Student Loan Education Office for more information at NoFearFinance.com or at 515-294-0677. Students can email questions to loaneducation@iastate.edu or come to 0680 Beardshear Hall to meet with an adviser.

How can I find out about part-time jobs?

All students have access to a job board via AccessPlus. Employers from across campus and the local community can notify the Student Employment Center of any job openings. Students can view and apply for these jobs in AccessPlus.

Should I open a checking account in Ames?

You need to decide how to handle your personal finances. You may elect to open a local checking or savings account or to maintain an account in your hometown. Out-of-state students may find it easier to cash checks if they have local accounts. There are automatic teller machines on campus and in the Ames community that are connected to numerous banks.

Where do I buy my books, and when?

Your course material list is located in AccessPlus as soon as course registration is complete. Textbooks and course materials may be purchased at the Iowa State University Book Store in the Memorial Union. You may purchase your materials after July 15th for fall semester and December 1st for spring semester. You can also pre-order your course materials with the Early Bird Textbook Reservation program for a limited period of time each semester. Students may use their U-Bill to purchase course materials at the ISU Bookstore. Receipts are required for returns, which must be done within the allotted return time period.

How DO I GET AROUND CAMPUS?

Pedestrian

Iowa State is a largely pedestrian campus.

Walking on campus is the primary method of travel, particularly for students who live on or nearby campus.

Bus

CyRide, the Ames public transportation system, is recognized as one of the safest and most effective systems in the country. CyRide, funded by the city of Ames, Iowa State University, and the Iowa State University Student Government, provides bus service on campus and throughout the community.

Bus service includes: fixed routes, free campus circulator routes, and free weekend late night service. Iowa State students paying tuition can ride any CyRide service free by showing their ISU student ID card to the driver.

For route information, call 515-292-1100 or visit cyride.com. Like CyRide on Facebook at facebook.com/cyride or follow CyRide on Twitter at twitter.com/cyride to receive additional service information.

Taxi

Multiple taxi services are available, including Cyclone Cab (515 232-1343), Big Dog Cab (515 608-8271) and Fitz’s Taxi (515 451-8769).

Bicycle

Iowa State University and the City of Ames have a network of bicycle paths that provide access to all areas of ISU and Ames. Any bike ridden on campus must be registered with the Department of Public Safety (DPS) Parking Division. Registration is free, and if a bike is lost or stolen, it will be a way to identify the proper owner. Visit parking.iastate.edu/permit/bike to register your bike.

Students are required to follow the university bicycle traffic regulations and to park and lock their bicycles in the bicycle racks provided on campus. Bicycles may not be taken inside any university building except those authorized by the Chief of Police.

Locks, chains, and cables deter theft of your bicycle. Always lock your bicycle to a bike rack. Anchor both wheels and the frame with your chain, cable, or quality lock. Insurance is a good investment. Most homeowner’s and renter’s insurance policies will cover the bicycle and lock.

If your bicycle or any other property is stolen, contact ISU Police immediately. Having your bike registered with DPS will increase your chance of having stolen items recovered.

Roller skates, roller blades, and skateboards

Roller skates, roller blades, and
skateboards are permitted on most campus sidewalks, but they are not allowed on or in university structures, steps/stairs, or on planted, grassy, or seeded areas.

Bring a car to campus
All students who bring a car to campus are required to register their vehicles with the Department of Public Safety Parking Division, 27 Armory. Students may visit the Parking Division website for rules, regulations, and updates. There is no charge for students to register a vehicle with the university. However, there is a charge for parking permits for students living in the residence halls, and there is designated student parking for each residence hall complex.

Students who live within the Ames city limits are allowed to purchase a commuter permit if any are available. All areas available for parking on campus have signs explaining the restrictions for the parking lot/space. Restrictions apply from 7 a.m. to 5:30 p.m., Monday through Friday, unless otherwise posted. Temporary permits are issued to accommodate special circumstances.

If you have specific questions about operating a motor vehicle on campus and/or about parking, contact the Parking Division at 515 294-3388.

If you have trouble with your vehicle, the HelpVan, a free service of the Department of Public Safety Parking Division, assists motorists on campus when classes are in session. The service is available from 7:30 a.m. to 3 a.m., Monday through Thursday; 7:30 a.m. to midnight, Friday; and 5 p.m. to midnight on Sunday. Call 515 294-4444.

WHAT IF I NEED MEDICAL ATTENTION?

Student Health Center
Iowa State University Thielen Student Health Center is staffed with physicians, advance registered nurse practitioners and highly-trained medical professionals available to see you for your primary health care needs.

Student Health specializes in students, understanding the unique needs of students – like offering appointments that fit around your class schedule and helping you transfer prescriptions during breaks. Conveniently located on campus at the corner of Sheldon and Union Drive, across from State Gym, the student health center offers an inclusive, nonjudgmental environment for a diverse student body.

Health Requirements
Health requirements include:
• All students must show proof of immunity to measles (rubeola).
• International students must complete tuberculosis screening
• Students living in residence halls must acknowledge receiving information on the availability of a vaccine to help protect against bacterial meningitis.

View all mandatory health requirements at cyclonehealth.org/new and submit your immunization records online through Access Plus. The Admissions Office does not forward health records.

A hold will be placed on your registration if you fail to submit your immunization records to Thielen Student Health Center by the due date.

Health Fee
All students enrolled in five or more credit hours are assessed the mandatory health fee each semester. The health fee enables the availability of high quality and accessible health care to the ISU student community by helping support the overall costs of the health center. The health fee is not health insurance.

Thielen Student Health Center receives no funding from the state of Iowa and relies on the health fee for approximately 60% of its operating budget. The remainder of the funding needed to operate the health center comes from charges for medical services and procedures, medications, x-rays, and lab tests.

Billing Your Insurance
If a student has health insurance information on file with the clinic, Student Health will bill the insurance company for any charges that the student incurred while at the health center. Keep your current health insurance information on file with the health center, so that charges will be billed properly. Any charges that are not covered by the insurance company will be transferred to the student’s U-Bill.

Health insurance varies drastically not only by health insurance carrier, but also by plan. It is highly encouraged you check with your insurance provider ahead of time to ensure your insurance provider will pay for any charges for visits to Student Health.

The university offers a SSHIP cost-effective insurance plan for students needing health care. Be sure and compare to your current plan. In addition, we are unable to accept out-of-state Medicaid.

Emergency & After-Hours Care
When the clinic is closed, Student Health voicemail provides students with the option to speak with a 24-hour nursing triage call center for guidance on self-care and advice on emergencies.

Emergency services are provided by Mary Greeley Medical Center. MGMC is located just two miles from campus at 1111 Duff Avenue, Ames. Students needing emergency medical services should call 911. Information on the medical center can be found at mgmc.org.

The McFarland Urgent and Express Care clinics provide care for acute, non-emergent health problems or injuries that require immediate attention. Locations and hours can be found at mcfarlandclinic.com.

Doctors Now walk-in care is close to campus and provides care for acute, non-emergent health problems or injuries that require immediate attention. Locations
CHECK IT!

Please check off each item after your orientation visit:

— Explore AccessPlus.
  • Verify ISU Alert information
  • Add emergency contact information
  • Decide on a professional user name and register for your Net-ID (Iowa State email account) and register your Net-ID
  • Select meal plan with ISU Dining
  • Update mailing address and telephone number for accuracy and select privacy options
  • Submit all final transcripts of high school and/or college credit earned during high school to the Office of Admissions
  • Review class schedule for accuracy and room locations
  • Watch for university billing statement (message will be sent to your Iowa State email address)
  • Verify financial aid status
  • Return required forms
  • Review housing assignment and roommate information
  • View move-in details

— View immunization requirements at CycloneHealth.org and submit your immunization records on AccessPlus.

— Contact your roommate to get to know each other and coordinate what to bring to campus. For questions about your residence hall room assignment, call 515 294-2900.

— If you change your mind about your major, contact either your college office or the Office of Admissions in 100 Enrollment Services Center, 515 294-5836.

— Watch for information from the Department of Public Safety Parking Division about obtaining a parking permit for a vehicle or motorcycle.

and hours can be found at doctorsnow.com.

Health and dental insurance - ISU Student and Scholar Insurance Program (SSHIP)
Affordable Health and Dental Insurance is available to all students, their spouses or domestic partners, and eligible dependents.

Premiums for the health and dental insurance are billed to the student’s University bill and are subject to the rules of the ISU Accounts Receivable Office. Enrollment information, eligibility requirements, policy descriptions, and plan cost may be found on the SSHIP webpage at sship.hr.iastate.edu or by contacting the University Human Resources SSHIP Team at 515-294-4800.

Where can I go for help with personal problems?
For almost any question, your academic adviser is a good place to start, because they can refer you to the most appropriate service on campus for help.

You could call the Dean of Students Assistance Office at 515 294-1020 or visit the Student Counseling Service on the 3rd floor of the Student Services Building. Walk-in appointments are available several days per week from 8 am until 3 pm.

More information about the Student Counseling Service is available online at counseling.iastate.edu or by calling 515 294-5056.

Student Disability Resources
Student Disability Resources (SDR) coordinates support services that eligible students may utilize in order to reach their fullest academic potential.

As part of the Dean of Students Office, SDR staff serves as a resource within the university community for students with disabilities and their instructors. SDR staff determines eligibility and coordinates reasonable accommodations, provides advocacy, information, support, counseling, education, referral, and awareness to students, faculty, and staff.

For more information, call 515 294-7220, email sdr accommodations@iastate.edu, or visit sdr.dso.iastate.edu.

WHAT IF I HAVE AN EMERGENCY?

Many students unexpectedly face difficult times during college, be it for academic or personal reasons. Unexpected life events, personal crises, or other difficulties can interfere with college success. The Student Assistance staff in the Dean of Students Office can guide you to the appropriate campus or community resources.

The staff in student assistance is available to work with students and families to navigate the challenges students may encounter at Iowa State University. The information on our website provides helpful information about how to respond to some of the more common issues students might experience. We also help with resolving financial concerns, mediating off campus roommate issues, understanding ISU policies or general problem solving strategies.

This website offers basic information; however it is typically helpful to talk one-on-one with a Student Assistance staff member. The Student Assistance and Outreach staff is available to meet from 8am-5pm Monday through Friday. To schedule an appointment, stop in to the Dean of Students Office (1010 Student Services Building), email dso-sas@iastate.edu or call our office at 515/294-1020.

Emergency Notifications
When students are absent due to a crisis situation or unexpected illness and unable to contact their individual instructors directly, the Dean of Students Office can send out an Emergency Notification.

What is an Emergency Notification?
• An email notification from the Dean of Students Office to a student’s faculty members and academic advisers. A copy of this message is sent to the student as well.
• An announcement that an emergency situation (hospitalization, accident, death in the family, etc.) prevents students from contacting instructors directly and may also prevent them from fulfilling academic responsibilities.
• A source of information so faculty can anticipate the absence and, sometimes, know when to expect the student to return to class.
• A written reminder that students should work directly with instructors to determine how to complete any missed course work during the absence.

Each instructor has the authority to make decisions about students’ absences and how the absence will affect students’ grades. The Dean of Students staff encourage faculty to keep in mind that students who utilize the emergency notification service are typically recovering from a crisis and would benefit from appropriate consideration.
WHAT WILL I NEED AT IOWA STATE?

What you might want to bring to Iowa State:
- Orientation manual
- ISUCard
- Class schedule
- Medical insurance card
- Backpack
- Study lamp
- Fan
- School supplies
- Clothing for warm/cool weather
- First-aid kit and thermometer
- Umbrella
- Small tool kit
- Bicycle, if desired, with quality lock
- Candles
- Firearm/weapons
- Wireless routers
- First-aid kit and thermometer
- Pets other than fish
- Air conditioners
- Study lamp
- ISU
- Halogen lamps
- Small tool kit
- Ethernet cable
- Shower flip-flops
- Umbrella
- Students who become involved in Orientation manual
- Clothing hangers
- Fan
- Toiletries and shower caddy
- Study lamp
- ISU
- Halogen lamps
- Small tool kit
- Ethernet cable
- Shower flip-flops
- Umbrella

WHAT NOT TO BRING TO CAMPUS:
- Firearms/weapons
- Halogen lamps
- Air conditioners
- Candles
- Pets other than fish
- Wireless routers

For more information, visit housing.iastate.edu.

Additional notes
Students have access to computers throughout campus. If you choose to bring a personal computer, all residence halls and Frederiksen Court have wireless internet access. Bringing your own wireless router is prohibited because it slows the entire wireless system. Wired ethernet is also available at the base of every wireless access point. You will need an ethernet cord to hard-wire your device. Extension cords must have an overload switch.

WHAT CHANGES CAN I EXPECT?

College represents a major change for you and your family. It can be challenging to move away from your family and friends, and it’s not always easy to adjust to the new experiences of college life. Being prepared and knowing what to expect will help you make a successful transition.

In college, you’ll gain new independence, make many decisions and have new responsibilities. Most new students experience periods of uncertainty as well as emotional highs and lows. It takes time to meet new people and adjust to your new way of life. But, there are many resources on campus to help you make a successful transition.

When you enroll at Iowa State, you become a member of the Iowa State community with rights and responsibilities. In the policy library (policy.iastate.edu), you will find the student conduct code that describes your obligations as a member of the university community.

Anticipating change
Change is inevitable and growth is optional. The changes you experience will depend upon who you are when you enter college.

You will get out of college what you put into it. We encourage you to make the most of your college opportunities.

Living with your roommate
One of your first adjustments will be learning how to live with a roommate. Something you will want to discuss is developing a roommate agreement that includes sleep and study habits, sharing responsibilities in your room/apartment, and views about sex, alcohol and other drugs. Your Community Adviser (CA) can help you create this agreement. Plan to negotiate and compromise about cleaning, guests and other issues. If you can’t resolve a problem, a third party like your CA can help.

Making new friends
It’s easier to make new friends when you take the first step. Get to know your neighbors and introduce yourself to others in class or in dining centers. Attend campus events and get involved in clubs, organizations and activities. Getting involved is a great way to meet others and becoming part of the Iowa State community.

Making responsible decisions
When you arrive on campus you will be taking on new responsibilities and making many decisions for the first time.

One area you will make decisions about is alcohol use. It is your responsibility to know the law and university regulations regarding substance use. In Iowa, it is illegal to possess or consume alcoholic beverages if you are under the age of 21.

At Iowa State, underage drinking is always prohibited.

The Policy Library provides complete information on the university’s regulations regarding alcohol. There are many negative consequences resulting from alcohol abuse. Alcohol accounts for most of the student conduct violations and law-related problems in Ames and on campus.

The Iowa Smokefree Air Act prohibits smoking on university grounds. Iowa law allows imposing a civil fine of $50 to individuals in violation.

Think before you act. Know your own values and live by them. Make decisions that are best for you. And remember, there are plenty of other students with similar views.

Having an open mind
Come to Iowa State with an open mind. Meet people from other cultures and backgrounds, participate in cultural and educational events on campus, and enjoy the activities of college life.

We count on each new student to help us maintain Iowa State's long-standing tradition of respect for all individuals and freedom of thought. We expect and urge all students to conduct themselves with maturity and use good judgement while pursuing their studies at Iowa State.

HOW CAN I GET INVOLVED?

Iowa State has more than 850 recognized organizations for students to join. Categories include: councils, academic, fraternity/sorority, honor societies, media, military, multicultural, music/performing arts, political, sports/recreational, religious, service, and special interest.

Students who get involved have the opportunity to develop skills in team working, conflict management, budgeting, marketing, and event planning, as well as make many professional and personal contacts. In each of these organizations you can become a part of a group with similar interests, which helps you belong at Iowa State.

Why should I get involved?
Here are some facts about the value of involvement:
- Organizations help you meet people and make friends.
- Students who become involved in student clubs and organizations are more likely to graduate.
- You develop friendships that last
You can make a connection with a faculty or staff adviser.

• Contributing to your community provides satisfaction and a sense of purpose.

• You develop skills that will help you fulfill civic and social responsibilities in the future.

• Skills learned through organizational experiences are helpful in getting your first job and advancing in your career.

• Employers tell us they value the leadership skills of Iowa State graduates.

How can I find out about all the opportunities at Iowa State?

Plan to attend ClubFest on September 6, 2017 on central campus. Representatives of over 325 clubs and organizations will be available to tell you about their activities.

On the Student Activities Center’s website, sac.iastate.edu, click on ‘Student Organizations’ for lots of great information including the Student Organizations Database where you can search by keyword or browse by category to find more information on over 850 recognized student organizations. You can request to join and become a member or subscribe to their announcements and event listings.

If you don’t find what you’re looking for stop by the Student Activities Center in the East Student Office Space, Memorial Union first floor. The staff can give you information and advice about the clubs, organizations, and activities for students at Iowa State.

For more information, call 515 294-8081 or email sac@iastate.edu.

All Iowa State students have access to the Co-Curricular Transcript (CCT) system for creating customized and comprehensive co-curricular transcripts. You can include any and all involvement, achievements and experiences while as an Iowa State student. This will give you a competitive edge when applying for internships, leadership opportunities, scholarships, graduate school, jobs and more. Visit sac.iastate.edu/cct for more information.

How do I find shopping, dining, recreation, arts, and entertainment in the community?

Attend WelcomeFest on Wednesday, August 23, 2017, in the Durham Great Hall, Memorial Union. Over 100 Ames businesses, community organizations, and Iowa State departments will be available to answer your questions about what to do in Ames. This can’t miss event is your first opportunity to see what Ames is all about and get awesome freebies and free food.

TALK LIKE AN IOWA STATER

It’s important to know the “lingo.” Here are some terms you will use frequently.

Academic adviser—Faculty or staff from your academic department assigned to help plan your academic career.

Academic probation—Issued when a semester GPA is less than 1.00 or if a semester GPA has been less than 2.00 for two consecutive semesters. Students who have attempted or earned 75 credits or more will be placed on probation if their cumulative GPA is less than a 2.00. Students on probation are required to develop an academic improvement plan in consultation with their academic adviser. Students on probation who do not earn at least a 2.00 semester GPA will be dismissed from the university.

Academic Success Center—The Academic Success Center (ASC), located in the Hixson-Lied Student Success Center, is a collection of services and programs designed to help you reach your academic goals. These services include Academic Coaching, Psych 131, Supplemental Instruction, and Tutoring Services.

Academic warning—Issued when a fall or spring semester GPA is between 1.00 and 1.99 and the student was not on academic probation or academic warning at the beginning of the semester. Students on warning are required to develop an academic improvement plan in consultation with their academic adviser.

AccessPlus—Information system available online. You may register for classes, pay your university bill, and access university and personal information, such as current term schedules, grades, and financial aid status.

Add/drop slip—Pink, multipage form that allows undergraduate students to add or drop classes, change sections, alter number of credits, waive restrictions, or select pass/not pass option. Obtained from your academic adviser.

ALEKS—Located in a student's AccessPlus account, ALEKS (Assessment and Learning in Knowledge Space), is a web-based assessment and learning system used to determine course placement in math for new students.

Audit—To enroll in a course without receiving credit for it. Does not count toward full-time enrollment.

Blackboard Learn—a web-based system that allows faculty to create websites for courses that enhance or deliver course instruction. As a student, you have access 24/7 to support materials such as syllabi and assignments, links to web-based materials, discussion boards and chat rooms, and online quizzes.

CA—Community Adviser. Undergraduate student who advises and develops community programs within each residence hall house.

Catalog, Iowa State University—Official university online publication (catalog.iastate.edu), which includes information about degree programs in all colleges, residency requirements, financial aid, and course descriptions.

Classification—Student’s status in the university: freshman (0–29 credits), sophomore (30–59 credits), junior (60–89 credits), senior (90+ credits).

College—Division of the university organized around similar disciplines (subject matter) and/or a common goal. Iowa State has six undergraduate colleges: Agriculture and Life Sciences, Business, Design, Engineering, Human Sciences, and Liberal Arts and Sciences.

Contact hours—Number of hours actually spent in class each week (lecture hours + lab/studio hours). May be more than the number of credits a student is taking.

Conversations—This dining center located in the Oak-Elm residence halls offers meal bundles and a la carte breakfast in the mornings and all-you-care-to-eat service for lunch and dinner.

Credit or credit hour—Unit earned toward a degree. Each course has a certain number of credits. Most courses are worth three credits.

Curriculum—Program of study within a specified discipline, such as mechanical engineering or elementary education. The word ‘major’ is commonly used instead of ‘curriculum’ to describe the academic focus of all the degree programs.

Cyclone Aides—Undergraduate student leaders who facilitate new student programs throughout the year.

CyMail—Your official Iowa State email system.

CyRide—Bus system for the City of Ames, jointly funded by the city, Iowa State, and the Iowa State University
Student Government. Iowa State students ride fare-free.

**Dead week**—The last week of classes before the final exam week of a semester. Meetings and activities for students are usually not scheduled during dead week.

**Degree audit**—Individualized report on your academic progress toward a specified degree. Your degree audit can be viewed on AccessPlus.

**Degree**—Title conferred to you by the university upon completion of a program of study. Examples: B.A., B.S., B.F.A., B.L.A., B.L.S., B.Arch.

**Destination Iowa State**—Welcome event for all new freshman and transfer students before the start of classes each semester.

**Destination Iowa State Team Leader**—Undergraduate student leaders who interact with and mentor new students during the August Destination Iowa State.

**Elective**—Course you choose to take. Each degree program has an elective portion which allows you to study courses different from or related to the ones in your major. Some students use electives to add a minor or certificate to their degree programs or to complete requirements for another major.

**Emergency contact**—The individual students provide on AccessPlus that can be contacted in case of emergency.

**GPA**—Grade point average.

**Greek**—Student who is a member of a fraternity or sorority.

**HD**—Hall director. A professional staff member who supervises a residence hall.

**Help session**—Special class session arranged by the instructor (usually prior to a test).

**House**—A residence hall community made up of 40-60 students located in the same section of the hall.

**Hub**—Common meeting place on central campus for conversation, studying, a meal at the Grill & Café, coffee or other beverages at Caribou Coffee, or a snack from the vending machines.

**ISSO**—The International Students and Scholars Office (ISSO) assists international students and scholars with maintenance of their immigration status, U.S. employment regulations, and provides support with social, cultural, financial, and personal concerns. ISSO also leads a first-year international student course for one credit in the fall and spring semesters.

**Iowa State email/phone directory**—Directory (info.iastate.edu) lists your personal contact information as well as faculty, staff, departments, and other students. Your information will be public unless you go onto AccessPlus and suppress your information.

**Iowa State University Student Government**—Iowa State University Student Government legislates and administers student policies and provides services needed by students.

**ISU Alert**—The ISU Alert system quickly alerts Iowa State students, faculty, and staff of potentially dangerous situations. Emergency alerts can be sent by text message, email, and/or phone. ISU Alert complements other forms of emergency notification, such as the siren system, university website, public address systems, personal communication, and signage.

**ISUCard**—University identification card. It is also your library card and your access card for university services and buildings.

**Learning community**—Opportunity for students to develop an academic and social network with other students who have similar academic goals or interests. Students in a learning community may take a common set of courses together during their first semester or first year and/or live in the same area of a residence hall.

**LGBTSS**—Lesbian Gay Bisexual Transgender Student Services (LGBTSS) provides programs, services, and resources focused on sexual orientation and gender identity/expression for students.

**Major**—Set of specified courses within a broad curriculum. For example, English is a major in the liberal arts and sciences curriculum offered by the Department of English. The word ‘major’ is commonly used instead of ‘curriculum’ to describe the academic focus of all of the degree programs.

**MAP–Works**—MAP–Works is an online assessment for all new freshmen. The results provide personalized academic and social success strategies and resources.

**Midterms**—Notification of less than satisfactory progress in a course. Midterm grade information will be available through AccessPlus. Instructors are to notify students earning grades of C- or lower. These grades do not go on your permanent record. Also, midterms are often referred to as the period during the middle of the semester when exams are given.

**Minor**—Set of courses required in an area of emphasis outside your major field of study. Fewer credits are required for a minor than for a major. Not all departments offer minors.

**MU**—Memorial Union. Many activities and meetings take place in the food court, Maintenance Shop, Student Activities Center, Browsing Library, Multicultural Center, CyBowl & Billiards, The Workspace, University Book Store, and other areas.

**Multicultural Liaison Officer**—Each of Iowa State’s six colleges features a multicultural liaison officer, a staff member who serves as a resource for multicultural students navigating their experience at Iowa State.

**Multicultural Student Affairs**—The Multicultural Student Affairs (MSA) office works to improve the retention of multicultural students with an emphasis on academic success and student leadership development.

**Net-ID (Iowa State email address)**—The part of your email address before “@iastate.edu,” used to log into many online services such as CyMail and Blackboard Learn.

**Office hours**—All instructors set aside time when they are available in their office to meet with students. Students can arrange other meeting times if they are not available during the office hours listed in the course syllabus.

**Peer mentor**—Generally, an upperclass student who works in programs such as learning communities to help other students adjust to college and refers them to appropriate campus resources.

**Prereq.**—Prerequisite. Courses or knowledge required before taking a course.

**RAN**—Registration Access Number, an assigned number that provides you access to your registration information in most colleges. New RANs are assigned each term.

**Rec Services**—A collection of opportunities for students to participate in fitness, wellness activities, intramurals, sports clubs, and Outdoor Recreation. Workout facilities include the Led Recreation Athletic Center and State Gym.

**Recitation class**—Small class, approximately 25 people, that accompanies a large lecture and is designed to promote discussion.

**Registration**—Process by which you become officially enrolled in the university for a given term. You select courses in consultation with your academic adviser and enroll in the courses via AccessPlus.
Room 10—Scheduling office in Enrollment Services Center for adding/dropping classes after the first week of classes.

Seasons Marketplace—Located on the east side of campus in the Maple-Willow-Larch Commons. This state-of-the-art dining center features six specialty stations and meeting space.

Semester—16-week period when courses are offered each fall and spring, including one week of final exams.

SI—Supplemental Instruction. SI sessions are facilitated by undergraduate students who have previously taken the course and demonstrated academic competency in the subject area. Three 50-minute sessions are held each week.

Student Disability Resources—Provides accommodations, referral services, student advocacy, educational programming, and a variety of other services that complement the university’s goals and objectives for equal access and full participation. SDR staff help identify special services for students who have documented physical, psychological, and/or learning disabilities.

Solution Center—Information technology help desk, 192 Parks Library, 515 294-4000.

Summer session—Time when courses are offered between mid-May and early August. Specific dates vary depending on the course.

Syllabus—Schedule and policies for a particular course. Typically provided by the instructor on the first day of class or online.

TA—Teaching assistant; student who helps a professor teach a course. TAs come to Iowa State from all over the United States and the world. All TAs who aren’t native speakers of English are required to pass two oral proficiency tests.

Third party access—Third party access allows you to grant access to selected personal Iowa State information within AccessPlus to a trusted third party. For example, you may establish access for your parent(s) to pay your fees or view your grades. Go to the student tab on AccessPlus to grant third party access.

Top Hat—A standardized student response system used in some courses at Iowa State. This program is used to create interactive presentations and can also be used to take attendance, provide instant feedback for both students and instructors, collect students’ performance data, and manage students’ grades electronically. The technology can be purchased through the Iowa State University Book Store.

UDCC—Union Drive Community Center. The UDCC features many places to grab a bite to eat including the Union Drive Marketplace, West Side Market C-Store, and Clyde’s Sports Club. Also housed in the building are a document center, multi-purpose room, and post office for the Union Drive neighborhood.

University—All of Iowa State.

University ID—The middle nine-digit number on your ISUCard.

Writing & Media Center—The Writing & Media Center offers a comfortable environment where students can collaborate with peer consultants to develop their skills with all facets of written, oral, visual, and electronic communication.